



# RESOURCE CONTACT GUIDE

## SERVICE PROVIDERS AND VENDOR MATRIX

### TABLE OF CONTENTS

As a member of NCCSIF, your City/Town has many risk management resources available. This Services Matrix is designed to assist you with identifying and locating these resources.

| CONTACT INFORMATION              |   |          |       |                  |            |      |         |         |         |                      |
|----------------------------------|---|----------|-------|------------------|------------|------|---------|---------|---------|----------------------|
| Pg. 1-2                          | Program Service Providers                           |          |       |                  |            |      |         |         |         |                      |
| Pg. 3                            | Other Coverage Providers                            |          |       |                  |            |      |         |         |         |                      |
| Pg. 4-6                          | Contracted Vendor Services (additional member cost) |          |       |                  |            |      |         |         |         |                      |
| RISK MANAGEMENT SERVICE CATEGORY |   | SEDGWICK | PRISM | TARGET SOLUTIONS | OCCU - MED | APIP | LEXIPOL | ACI EAP | CAL-TIP | DKF SOLUTIONS/ CSRMA |
| Pg. 7                            | Telephone Hotline - Questions & Guidance            | X        |       |                  |            |      |         |         |         |                      |
| Pg. 7                            | Hazard & Safety Assessment                          | X        |       |                  |            |      |         |         |         | X                    |
| Pg. 8                            | Program/Policy Development                          | X        | X     |                  |            |      | X       |         |         | X                    |
|                                  | Safety Materials/Web-based Courses/Videos           | X        | X     | X                |            |      |         |         |         | X                    |
| Pg. 8                            | On-Site Training                                    | X        | X     |                  |            |      |         |         |         | X                    |
| Pg. 8                            | Ergonomic Evaluations                               | X        |       |                  |            |      |         |         |         |                      |
| Pg. 9                            | Risk Management Webinars                            | X        | X     |                  |            | X    |         |         |         |                      |
| Pg. 9                            | Employer Pull Notice Program                        |          | X     |                  |            |      |         |         |         |                      |
| Pg. 10                           | Pre-Employment Medical Services                     |          |       |                  | X          |      |         |         |         |                      |
| Pg. 10                           | Employee Assistance Program - Health & Wellness     |          |       |                  |            |      |         | X       |         |                      |
| Pg. 11                           | Transit Resources (available to CalTIP members)     |          |       |                  |            |      |         |         | X       |                      |

\* Services and resources are available at no additional cost, unless specifically noted.



# RESOURCE CONTACT GUIDE

## SERVICE PROVIDERS AND VENDOR MATRIX

### PROGRAM SERVICE PROVIDERS

| SERVICE PROVIDERS   | CONTACT INFORMATION  | SERVICES PROVIDED  |  |
|---|--|--|--|
| <p>PROGRAM ADMINISTRATION</p> <p><b>Alliant Insurance Services, Inc.</b><br/>           2180 Harvard Street, Suite 460<br/>           Sacramento, CA 95815<br/>           Main: (916) 643-2700<br/>           Fax: (916) 643-2750<br/> <a href="http://www.alliant.com">www.alliant.com</a></p> | <p><b>Marcus Beverly</b><br/>           Office: (916) 643-2704<br/>           Cell: (916) 660-2725<br/> <a href="mailto:Marcus.Beverly@alliant.com">Marcus.Beverly@alliant.com</a></p> <p><b>Michael Simmons</b><br/>           Office: (415) 403-1425<br/>           Cell: (925) 708-3374<br/> <a href="mailto:msimmons@alliant.com">msimmons@alliant.com</a></p> <p><b>Conor Boughey</b><br/>           Office: (415) 403-1400<br/>           Cell: (415) 744-4889<br/> <a href="mailto:cboughey@alliant.com">cboughey@alliant.com</a></p> <p><b>Jenna Wirkner</b><br/>           Office: (916) 643-2741<br/> <a href="mailto:Jenna.Wirkner@alliant.com">Jenna.Wirkner@alliant.com</a></p> <p><b>Raychelle Maranan</b><br/>           Office: (916) 643-2712<br/> <a href="mailto:Raychelle.Maranan@alliant.com">Raychelle.Maranan@alliant.com</a></p> | <p><i>JPA MANAGEMENT ISSUES</i></p> <ul style="list-style-type: none"> <li>▪ <b>Governance</b> - policies and procedures, program budget/funding, financial analysis, program management, personnel, contracts, consultants.</li> <li>▪ <b>Coverage</b> - coverage questions, quotations, new members, development of shared risk program coverage agreements, RFPs for services, actuary liaison, excess insurance/additional coverage marketing (Crime coverage, etc.), program development.</li> <li>▪ <b>Risk Management</b> - Insurance Requirements in Contracts (IRIC), third party contract review, hold harmless and indemnification clauses, risk management program planning, RFPs for JPA payment approval of budgeted funds.</li> </ul> | <p><b>MAIN CONTACT</b><br/>           Marcus Beverly<br/>           Michael Simmons<br/>           Jenna Wirkner<br/>           Conor Boughey<br/>           Raychelle Maranan</p> |
|   |  | <p><i>JPA ADMINISTRATIVE ISSUES</i></p> <ul style="list-style-type: none"> <li>▪ <b>Meetings &amp; Compliance</b> - agendas; minutes; development/maintenance of governing documents, development/interpretation of policies &amp; procedures, JPA state compliance, Form 700, changes in Board members, website updates.</li> <li>▪ <b>Certificates</b> - certificates of coverage, additions/deletions of coverages, special events liability coverage, automobile identification cards, auto/mobile equipment physical damage programs.</li> </ul>  | <p><b>MAIN CONTACT</b><br/>           Jenna Wirkner<br/>           Raychelle Maranan<br/>           Marcus Beverly</p>   |



# RESOURCE CONTACT GUIDE

## SERVICE PROVIDERS AND VENDOR MATRIX

### PROGRAM SERVICE PROVIDERS

| SERVICE PROVIDERS   | CONTACT INFORMATION  | SERVICES PROVIDED   |
|---|--|---|
| <p>ACCOUNTING SERVICES</p> <p><b>James Marta &amp; Company LLP</b><br/>           701 Howe Avenue, Suite E3<br/>           Sacramento, CA 95825<br/>           Main: (916) 993-9494<br/>           Fax: (916) 993-9489<br/> <a href="http://www.jpmpcpa.com">www.jpmpcpa.com</a></p>  | <p><b>Jim Marta, CPA</b><br/> <a href="mailto:jmarta@jpmpcpa.com">jmarta@jpmpcpa.com</a></p> <p><b>David Becker, CPA</b></p> <p><b>Dee C. Leger-Garcia</b><br/> <a href="mailto:dleger-garcia@jpmpcpa.com">dleger-garcia@jpmpcpa.com</a></p> <p><b>Orysya V. Savchuk</b><br/> <a href="mailto:osavchuk@jpmpcpa.com">osavchuk@jpmpcpa.com</a></p>   | <ul style="list-style-type: none"> <li>▪ Billing, accounting and financial managements</li> </ul>   |
| <p>SAFETY AND RISK CONTROL SERVICES</p> <p><b>Sedgwick</b><br/> <i>formerly York/Bickmore</i><br/>           1750 Creekside Oaks Drive, Suite 200,<br/>           Sacramento, CA 95833<br/>           Main: (800) 541-4591<br/>           Fax: (855) 242-8919<br/> <a href="http://www.sedgwick.com">www.sedgwick.com</a></p> | <p><b>Dave Beal</b><br/>           Office: (916) 244-1127<br/> <a href="mailto:dave.beal@sedgwick.com">dave.beal@sedgwick.com</a></p> <p><b>Tom Kline</b> - Police Risk Management<br/>           Office: (916) 244-1121<br/> <a href="mailto:thomas.kline@sedgwick.com">thomas.kline@sedgwick.com</a></p>   | <ul style="list-style-type: none"> <li>▪ Telephone Hotline - Questions &amp; Guidance</li> <li>▪ Hazard &amp; Safety Assessment</li> <li>▪ Program/Policy Development</li> <li>▪ Ergonomic Evaluations</li> <li>▪ On-site Training</li> <li>▪ Safety Materials</li> <li>▪ On-line Streaming Videos</li> <li>▪ Webinars - WC and Liability Risk Management Topics</li> </ul> |
| <p>CLAIMS ADMINISTRATION</p> <p><b>Sedgwick</b><br/> <i>formerly York Risk Services Group, Inc.</i><br/>           P.O. Box 619079<br/>           Roseville, CA 95661-9058<br/>           Main: (916) 783-0100<br/>           Fax: (866) 548-2637<br/> <a href="http://www.sedgwick.com">www.sedgwick.com</a></p>             | <p><b>Dorienne Zumwalt</b><br/>           Office: (916) 960-1017<br/> <a href="mailto:dorienne.zumwalt@sedgwick.com">dorienne.zumwalt@sedgwick.com</a></p> <p><b>Steven Scott</b> - WC Senior Manager<br/>           Office: (916) 960-0946<br/> <a href="mailto:steven.scott@sedgwick.com">steven.scott@sedgwick.com</a></p> <p><b>Jill Petrarca</b> - Liability Senior Manager<br/>           Office: (916) 746-8849<br/> <a href="mailto:jill.petrarca@sedgwick.com">jill.petrarca@sedgwick.com</a></p> | <p>Third-Party Workers' Compensation (WC) and Liability Claims Administrator --refer to York's <i>Who's Who in Claims</i> for specific Claim Adjuster's contact information.</p> <p>Report New Liability Claims to:<br/> <a href="mailto:7374NCCSIF@sedgwick.com">7374NCCSIF@sedgwick.com</a></p>   |



# RESOURCE CONTACT GUIDE

## SERVICE PROVIDERS AND VENDOR MATRIX

### OTHER COVERAGE PROVIDERS

| SERVICE PROVIDERS  | CONTACT INFORMATION   | SERVICES PROVIDED  |
|--|---|--|
| <b>PRISM</b><br>Excess Workers' Compensation Coverage  | Travis Clemmer<br>Kristen Calderon (video library)<br>Office: (916) 850-7300<br>Email: <a href="mailto:tclemmer@csac-eia.org">tclemmer@csac-eia.org</a><br><a href="http://www.CSAC-eia.org">www.CSAC-eia.org</a> | <ul style="list-style-type: none"> <li>▪ Program/Policy Development (*additional member cost)</li> <li>▪ On-site Training</li> <li>▪ Safety Materials</li> <li>▪ Video Library</li> <li>▪ Webinars - WC Risk Management Topics</li> </ul>  |
| <b>Target Solutions</b><br>Web-based Resources available through partnership with CSAC-EIA     | <a href="http://csac-eia.targetolutions.com/">http://csac-eia.targetolutions.com/</a>   | <ul style="list-style-type: none"> <li>▪ Web-based Courses*</li> <li>▪ Records Management</li> </ul> <p><i>*EIA members are able to access the standard course library at no cost. However, there is a cost to the member for the premium content listed under "Additional Courses"</i></p>  |
| <b>CJPRMA (California Joint Powers Risk Management Authority)</b><br>Excess Liability Coverage | Tony Giles - General Manager<br>Office: (925) 290-1316<br>Email: <a href="mailto:tony@cjprma.org">tony@cjprma.org</a><br><a href="http://www.cjprma.org/">http://www.cjprma.org/</a>                              | <ul style="list-style-type: none"> <li>▪ Regional Training provided on a variety of Liability-related Topics</li> </ul>  |
| <b>APIP - Alliant Property Insurance Program</b>   | Contact Marcus Beverly, Alliant Insurance Services, for questions.  | <ul style="list-style-type: none"> <li>▪ Webinars - Property Risk Management Topics</li> </ul> <p>In addition, <b>Boiler and Machinery coverage</b> is provided through your participation in APIP.</p> <ul style="list-style-type: none"> <li>➤ For resources with your boiler, electrical, mechanical, and HVAC equipment, visit <a href="http://www.hsb.com/calc/ENG">www.hsb.com/calc/ENG</a> and use the online tools and calculators developed by Hartford Steam Boiler's engineering staff.</li> <li>➤ Useful information specific to equipment care, operating logs and maintenance fact sheets on the website <a href="http://www.hsb.com">www.hsb.com</a> which has several resources available under the 'Knowledge Center' tab.</li> </ul> |



## RESOURCE CONTACT GUIDE

### SERVICE PROVIDERS AND VENDOR MATRIX

|   |  |   |
|---|--|---|
| <p><b>Lexipol</b><br/>Law Enforcement and Fire risk management</p> <p>Website: <a href="http://www.lexipol.com">www.lexipol.com</a></p> | <p>Dale Cephers<br/>West Region Market Development Executive<br/>Office: (469) 731-4685<br/>Email: <a href="mailto:dcephers@lexipol.com">dcephers@lexipol.com</a></p>  | <ul style="list-style-type: none"> <li>▪ Police Risk Management Policies and Procedures</li> <li>▪ Fire Training (*additional member cost)</li> </ul> |
| <p><b>CalTIP - California Transit Indemnity Pool</b><br/>Self-insurance program for public transit operators</p>                        | <p>Terrie Norris, Sedgwick<br/>Office: (916) 290-4655<br/>Email: <a href="mailto:terrie.norris@sedgwick.com">terrie.norris@sedgwick.com</a><br/>Website: <a href="http://www.caltiponline.org/">http://www.caltiponline.org/</a></p> | <ul style="list-style-type: none"> <li>▪ Transit Specific Risk Management Resources for Member Cities (Auburn and Dixon)</li> </ul>                   |



# RESOURCE CONTACT GUIDE

## SERVICE PROVIDERS AND VENDOR MATRIX

| CONTRACTED VENDOR SERVICES (additional member cost)  |  |   |
|--|--|---|
| VENDOR SERVICES  | CONTACT INFORMATION  | SERVICES PROVIDED   |
| <p>EMPLOYEE ASSISTANCE PROGRAM</p> <p><b>ACI Specialty Benefits Corporation</b><br/>6480 Weathers Place, Suite 300<br/>San Diego, CA 92121<br/>Main: (800) 932-0034<br/>Fax: (858) 452-7819<br/><a href="http://www.acieap.com">www.acieap.com</a></p> | <p>Kathryn Dobkin, Account Executive<br/>Office: (858) 736-0031<br/>Email: <a href="mailto:kathrynd@acispecialtybenefits.com">kathrynd@acispecialtybenefits.com</a></p>  | <ul style="list-style-type: none"> <li>▪ Employee Assistance Program</li> </ul>   |
| <p>Pre-employment Medical Services</p> <p><b>Occu-Med</b></p>  | <p>Bill Vogeler<br/>Office: (559) 435-2800, ext. 101<br/>Email: <a href="mailto:bvogeler@occu-med.com">bvogeler@occu-med.com</a><br/>Website: <a href="http://www.occu-med.com">www.occu-med.com</a></p>           | <ul style="list-style-type: none"> <li>▪ Review of Pre-placement Medical Exams</li> <li>▪ Job Analysis</li> </ul>   |
| <p>Sewer Risk Management</p> <p><b>DKF Solutions Group, LLC</b></p>  | <p>David Patzer<br/>Office: 707.373.9709<br/>Email: <a href="mailto:dpatzer@dkfsolutions.com">dpatzer@dkfsolutions.com</a><br/>Website: <a href="http://www.dkfsolutions.com">http://www.dkfsolutions.com</a></p>  | <ul style="list-style-type: none"> <li>▪ Sewer Risk Management</li> </ul>   |
| <p>Aquatics Risk Management</p> <p><b>Total Aquatic Management</b><br/><a href="http://www.totalaquaticmanagement.webs.com">www.totalaquaticmanagement.webs.com</a></p>  | <p>Jim Wheeler<br/>Office: (510) 523-3155<br/>Email: <a href="mailto:jim@totalaquaticmanagement.com">jim@totalaquaticmanagement.com</a><br/><a href="mailto:swimnjim@hotmail.com">swimnjim@hotmail.com</a></p>     | <ul style="list-style-type: none"> <li>▪ Aquatic Safety services</li> <li>▪ Certified Pool Operator (CPO) Trainings</li> </ul>  |
| <p>Sidewalk Repair Services</p> <p><b>Precision Concrete Cutting</b><br/>Main: (866) 792-8006<br/>Fax: (650) 240-3866<br/><a href="http://www.dontgrind.com">www.dontgrind.com</a></p>   | <p><b>Katrina Lynch</b><br/>(916) 847-7346<br/><a href="mailto:Klynch@dontgrind.com">Klynch@dontgrind.com</a></p> <p><b>Joseph Ortega</b><br/><a href="mailto:jortega@DontGrind.com">jortega@DontGrind.com</a></p> | <ul style="list-style-type: none"> <li>▪ Sidewalk cutting to repair defects</li> <li>▪ Will inspect to your specifications</li> <li>▪ Map defects</li> <li>▪ Repairs @ \$35 to \$50 per location</li> </ul> |



# RESOURCE CONTACT GUIDE

## SERVICE PROVIDERS AND VENDOR MATRIX

| CONTRACTED VENDOR SERVICES (additional member cost)  |   |  |
|--|---|--|
| VENDOR SERVICES  | VENDOR CONTACT INFORMATION  | SERVICES PROVIDED  |
| ADA Compliance   | <b>City Consulting Engineer - CEC Inc. Yuba City</b><br>1110 Civic Center Blvd. Ste. 404<br>Yuba City, CA 95993<br>Email: <a href="mailto:Swartz@cecusa.net">Swartz@cecusa.net</a><br>(530) 751-0952  |  |
| ADA Compliance   | <b>Sally Swanson Architects</b><br>220 Sansome Street. STE 800<br>San Francisco, CA 94104<br>(415) 445-3045 ext. 118  |  |
| ADA Compliance   | <b>SZC Consulting Group</b><br><br>Sacramento Office<br>2377 Gold Meadow Way, # 100<br>Gold River, CA 95670<br>(916) 669-8750<br><br>Silicon Valley Office<br>228 Hamilton Avenue, 3rd Floor<br>Palo Alto, CA 94301<br>(866) 694-7637   |  |
| Arborist<br><br>ASCA Registered Consulting Arborist #480<br>ISA Certified Arborist & Municipal Specialist<br>#WE-0151 AM<br>ISA TRAQ Risk Assessment Qualified | <b>Gordon Mann - Consulting Arborist</b><br>California Tree and Landscape Consulting, Inc. &<br>Mann Made Resources<br>10556 Combie Road<br>Auburn, CA 95602<br>Cell: (650) 740-3461<br>Email: <a href="mailto:gordon@mannandtrees.com">gordon@mannandtrees.com</a><br>website: <a href="https://mannandtrees.com/">https://mannandtrees.com/</a> | <ul style="list-style-type: none"> <li>▪ Contract Preparation and Supervision</li> <li>▪ Diagnosis of Tree and Landscape Problems</li> <li>▪ Insect and Disease Identification and Management</li> <li>▪ Municipal Ordinance Development</li> <li>▪ Training and Education, Tree, Landscape, and Nursery Appraisals</li> <li>▪ Tree Plant Inventories</li> <li>▪ Tree Protection for Construction Projects</li> <li>▪ Tree Risk Assessments and Surveys</li> </ul> |



# RESOURCE CONTACT GUIDE

## SERVICE PROVIDERS AND VENDOR MATRIX

| CONTRACTED VENDOR SERVICES (additional member cost) |  |                   |
|---|--|-------------------|
| VENDOR SERVICES                                     | VENDOR CONTACT INFORMATION   | SERVICES PROVIDED |
| Arborist  | <b>Professional Landscape Solutions</b><br>6108 27th Street, Ste. C<br>Sacramento, CA 95822<br>(916) 424-3815                          |                   |
| Drug & Alcohol Testing                              | <b>Datco Services Corporation</b><br>2280 Grass Valley Highway Suite 232<br>Auburn, CA 95603<br>530-268-8101<br>(800) 95-DATCO (32826) |                   |
| Drug & Alcohol Testing                              | <b>Feather River Hospital</b><br>5974 Pentz Road<br>Paradise, CA 95969<br>(530) 876-7919   |                   |
| Janitorial Services                                 | <b>City Wide</b><br>6108 27th Street STE C<br>Sacramento, CA 95822<br>(916) 424-3815   |                   |
| Janitorial Services                                 | <b>Peerless Building Maintenance</b><br>4665 Mountain Lakes Blvd.<br>Redding, CA 96003<br>(530) 222-6369                               |                   |
| Janitorial Services                                 | <b>Ultimate Building Maintenance Inc</b><br>598 Garden Hwy Suite 5<br>Yuba City, CA 95591<br>(530) 671-1564                            |                   |





# RESOURCE CONTACT GUIDE

## SERVICE PROVIDERS AND VENDOR MATRIX

### RISK MANAGEMENT SERVICE CATEGORY

|   |  |  |                                     |                    |                           |                                    |                                   |   |                                 |                                   |                   |                                |                                  |                            |                             |                                    |                                 |   |  |                              |                                  |                                 |                             |                                  |                                    |                                 |                                     |                         |                                    |                            |                                       |                                  |   |                             |  |  |                      |
|---|--|--|-------------------------------------|--------------------|---------------------------|------------------------------------|-----------------------------------|---|---------------------------------|-----------------------------------|-------------------|--------------------------------|----------------------------------|----------------------------|-----------------------------|------------------------------------|---------------------------------|---|--|------------------------------|----------------------------------|---------------------------------|-----------------------------|----------------------------------|------------------------------------|---------------------------------|-------------------------------------|-------------------------|------------------------------------|----------------------------|---------------------------------------|----------------------------------|---|-----------------------------|--|--|----------------------|
| <b>Telephone Hot Line Questions/Guidance</b>    | <p><b>SEDGWICK (formerly York/Bickmore)</b><br/>Sedgwick is NCCSIF’s risk control services provider. Dave Beal is your point of contact for risk management questions and guidance.</p>  |  |                                     |                    |                           |                                    |                                   |   |                                 |                                   |                   |                                |                                  |                            |                             |                                    |                                 |   |  |                              |                                  |                                 |                             |                                  |                                    |                                 |                                     |                         |                                    |                            |                                       |                                  |   |                             |  |  |                      |
| <b>Hazard &amp; Safety Assessment</b>           | <p><b>SEDGWICK (formerly York/Bickmore)</b><br/>A comprehensive Hazard &amp; Safety Assessment is completed for each city to help identify risk management strengths and improvement opportunities. The assessment is used as a tool to help prioritize risk management efforts. It includes best practices in the following areas:</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 33%;">1. Risk Management Program Overview</td> <td style="width: 33%;">12. Emergency Response &amp; Management</td> <td style="width: 33%;">23. Lockout-Tagout</td> </tr> <tr> <td>2. Aerial Lift Operations</td> <td>13. Employment Practices Liability</td> <td>24. Parks &amp; Recreation Operations</td> </tr> <tr> <td>3. Aerosol Transmissible Diseases (ATD) Control</td> <td>14. Ergonomic Injury Management</td> <td>25. Personal Protection Equipment</td> </tr> <tr> <td>4. ADA Compliance</td> <td>15. Fire Department Operations</td> <td>26. Police Department Operations</td> </tr> <tr> <td>5. Animal Control Services</td> <td>16. Fire Prevention Program</td> <td>27. Respiratory Protection Program</td> </tr> <tr> <td>6. Automobile &amp; Fleet Liability</td> <td>17. Forklifts &amp; Powered Industrial Trucks</td> <td>28. Return-to-Work &amp; Transitional Duty</td> </tr> <tr> <td>7. Blood Borne Pathogens ECP</td> <td>18. Hazard Communication Program</td> <td>29. Sewers Liability Management</td> </tr> <tr> <td>8. Business Continuity Plan</td> <td>19. Hearing Conservation Program</td> <td>30. Sidewalks Liability Management</td> </tr> <tr> <td>9. Confined Space Entry Program</td> <td>20. Heat Illness Prevention Program</td> <td>31. Traffic Engineering</td> </tr> <tr> <td>10. Contractor Selection &amp; Control</td> <td>21. Information Technology</td> <td>32. Trenching &amp; Excavation Operations</td> </tr> <tr> <td>11. Contractual Transfer of Risk</td> <td>22. Injury &amp; Illness Prevention Program</td> <td>33. Urban Forest Management</td> </tr> <tr> <td></td> <td></td> <td>34. Work Zone Safety</td> </tr> </table> | 1. Risk Management Program Overview    | 12. Emergency Response & Management | 23. Lockout-Tagout | 2. Aerial Lift Operations | 13. Employment Practices Liability | 24. Parks & Recreation Operations | 3. Aerosol Transmissible Diseases (ATD) Control | 14. Ergonomic Injury Management | 25. Personal Protection Equipment | 4. ADA Compliance | 15. Fire Department Operations | 26. Police Department Operations | 5. Animal Control Services | 16. Fire Prevention Program | 27. Respiratory Protection Program | 6. Automobile & Fleet Liability | 17. Forklifts & Powered Industrial Trucks | 28. Return-to-Work & Transitional Duty | 7. Blood Borne Pathogens ECP | 18. Hazard Communication Program | 29. Sewers Liability Management | 8. Business Continuity Plan | 19. Hearing Conservation Program | 30. Sidewalks Liability Management | 9. Confined Space Entry Program | 20. Heat Illness Prevention Program | 31. Traffic Engineering | 10. Contractor Selection & Control | 21. Information Technology | 32. Trenching & Excavation Operations | 11. Contractual Transfer of Risk | 22. Injury & Illness Prevention Program | 33. Urban Forest Management |  |  | 34. Work Zone Safety |
| 1. Risk Management Program Overview             | 12. Emergency Response & Management  | 23. Lockout-Tagout                     |                                     |                    |                           |                                    |                                   |   |                                 |                                   |                   |                                |                                  |                            |                             |                                    |                                 |   |  |                              |                                  |                                 |                             |                                  |                                    |                                 |                                     |                         |                                    |                            |                                       |                                  |   |                             |  |  |                      |
| 2. Aerial Lift Operations                       | 13. Employment Practices Liability   | 24. Parks & Recreation Operations      |                                     |                    |                           |                                    |                                   |   |                                 |                                   |                   |                                |                                  |                            |                             |                                    |                                 |   |  |                              |                                  |                                 |                             |                                  |                                    |                                 |                                     |                         |                                    |                            |                                       |                                  |   |                             |  |  |                      |
| 3. Aerosol Transmissible Diseases (ATD) Control | 14. Ergonomic Injury Management  | 25. Personal Protection Equipment      |                                     |                    |                           |                                    |                                   |   |                                 |                                   |                   |                                |                                  |                            |                             |                                    |                                 |   |  |                              |                                  |                                 |                             |                                  |                                    |                                 |                                     |                         |                                    |                            |                                       |                                  |   |                             |  |  |                      |
| 4. ADA Compliance                               | 15. Fire Department Operations   | 26. Police Department Operations       |                                     |                    |                           |                                    |                                   |   |                                 |                                   |                   |                                |                                  |                            |                             |                                    |                                 |   |  |                              |                                  |                                 |                             |                                  |                                    |                                 |                                     |                         |                                    |                            |                                       |                                  |   |                             |  |  |                      |
| 5. Animal Control Services                      | 16. Fire Prevention Program  | 27. Respiratory Protection Program     |                                     |                    |                           |                                    |                                   |   |                                 |                                   |                   |                                |                                  |                            |                             |                                    |                                 |   |  |                              |                                  |                                 |                             |                                  |                                    |                                 |                                     |                         |                                    |                            |                                       |                                  |   |                             |  |  |                      |
| 6. Automobile & Fleet Liability                 | 17. Forklifts & Powered Industrial Trucks  | 28. Return-to-Work & Transitional Duty |                                     |                    |                           |                                    |                                   |   |                                 |                                   |                   |                                |                                  |                            |                             |                                    |                                 |   |  |                              |                                  |                                 |                             |                                  |                                    |                                 |                                     |                         |                                    |                            |                                       |                                  |   |                             |  |  |                      |
| 7. Blood Borne Pathogens ECP                    | 18. Hazard Communication Program   | 29. Sewers Liability Management        |                                     |                    |                           |                                    |                                   |   |                                 |                                   |                   |                                |                                  |                            |                             |                                    |                                 |   |  |                              |                                  |                                 |                             |                                  |                                    |                                 |                                     |                         |                                    |                            |                                       |                                  |   |                             |  |  |                      |
| 8. Business Continuity Plan                     | 19. Hearing Conservation Program   | 30. Sidewalks Liability Management     |                                     |                    |                           |                                    |                                   |   |                                 |                                   |                   |                                |                                  |                            |                             |                                    |                                 |   |  |                              |                                  |                                 |                             |                                  |                                    |                                 |                                     |                         |                                    |                            |                                       |                                  |   |                             |  |  |                      |
| 9. Confined Space Entry Program                 | 20. Heat Illness Prevention Program  | 31. Traffic Engineering                |                                     |                    |                           |                                    |                                   |   |                                 |                                   |                   |                                |                                  |                            |                             |                                    |                                 |   |  |                              |                                  |                                 |                             |                                  |                                    |                                 |                                     |                         |                                    |                            |                                       |                                  |   |                             |  |  |                      |
| 10. Contractor Selection & Control              | 21. Information Technology   | 32. Trenching & Excavation Operations  |                                     |                    |                           |                                    |                                   |   |                                 |                                   |                   |                                |                                  |                            |                             |                                    |                                 |   |  |                              |                                  |                                 |                             |                                  |                                    |                                 |                                     |                         |                                    |                            |                                       |                                  |   |                             |  |  |                      |
| 11. Contractual Transfer of Risk                | 22. Injury & Illness Prevention Program  | 33. Urban Forest Management            |                                     |                    |                           |                                    |                                   |   |                                 |                                   |                   |                                |                                  |                            |                             |                                    |                                 |   |  |                              |                                  |                                 |                             |                                  |                                    |                                 |                                     |                         |                                    |                            |                                       |                                  |   |                             |  |  |                      |
|   |  | 34. Work Zone Safety                   |                                     |                    |                           |                                    |                                   |   |                                 |                                   |                   |                                |                                  |                            |                             |                                    |                                 |   |  |                              |                                  |                                 |                             |                                  |                                    |                                 |                                     |                         |                                    |                            |                                       |                                  |   |                             |  |  |                      |



# RESOURCE CONTACT GUIDE

## SERVICE PROVIDERS AND VENDOR MATRIX

|   |  |
|---|--|
| <b>Program &amp; Policy Development</b> | <p><b>SEDGWICK (formerly York/Bickmore)</b><br/>Our risk control service includes assistance with the development and implementation of Cal/OSHA required written programs such as Injury &amp; Illness Prevention Program, Hazard Communication Program, Aerosol Transmissible Diseases Procedures for fire and police, Bloodborne Pathogens Exposure Control Plan, etc. Our website also includes sample programs and guides.</p> <p><b>PRISM (Additional Cost)</b><br/>PRISM loss prevention specialists are available to provide assistance with program development at an additional cost to NCCSIF members. Contact PRISM directly for assistance.</p> <p><b>LEXIPOL</b><br/>NCCSIF members have access to the law enforcement and fire risk management policies offered through Lexipol.</p>  |
| <b>On-Site Training</b>                 | <p><b>SEDGWICK (formerly York/Bickmore)</b><br/>On-site training is available to members on a variety of workers’ compensation, liability, and EPL exposures. Training topics include, but are not limited to, Cal/OSHA program requirements, hazard inspections, accident investigation, forklift certification, driver training, sexual harassment, CPR certification, various workplace safety topics, and more. Contact Dave to discuss and schedule on-site training.</p> <p><b>PRISM</b><br/>PRISM is available to conduct a variety of workers’ compensation related safety training at an additional cost to members. Contact Travis Clemmer to discuss available topics and scheduling.</p> <p><b>CJPRMA</b><br/>Every year CJPRMA conducts up to five regional training workshops throughout California. In the past, topics have included contractual risk transfer, police liability, parks and recreation liability, and sidewalk liability controls. CJPRMA will send the training announcement to Alliant, who will then forward to all NCCSIF members.</p> |
| <b>Ergonomic Evaluations</b>            | <p><b>SEDGWICK (formerly York/Bickmore)</b><br/>Sedgwick is available to conduct office and industrial ergonomic evaluations for all members. Contact Dave Beal to discuss and schedule ergonomic evaluations.</p>   |



# RESOURCE CONTACT GUIDE

## SERVICE PROVIDERS AND VENDOR MATRIX

|  |   |
|--|---|
| <p><b>Risk Management Webinars</b></p>     | <p><b>SEDGWICK (formerly York/Bickmore)</b><br/>         Throughout the year, Sedgwick risk control staff conducts webinars on a wide range of safety topics such as heat illness prevention, scaffold safety, disaster management, and new safety regulations. Our goal is to communicate relevant safety information in an all-inclusive and cost-effective way. NCCSIF members will receive webinar announcements via email. The one-hour webinars are recorded and available to view at any time on the Sedgwick Risk Control website.</p> <p><b>PRISM</b><br/>         PRISM conducts several workers’ compensation related webinars throughout the year, which are available to all NCCSIF members. Contact Travis Clemmer to ensure your city is included in the announcement distribution.</p> <p><b>APIP</b><br/>         NCCSIF members have access to all APIP property related webinars. Contact Marcus Beverly to ensure your city is included in the announcement distribution.</p> |
| <p><b>Employer Pull Notice Program</b></p> | <p><b>PRISM &amp; TARGET SOLUTIONS (Additional cost to members)</b><br/>         PRISM and Target Solutions have partnered with A-Check America to automate your Employer Pull Notice (EPN) program. Using this program, you can electronically monitor your employees’ driving records and receive notification within hours of a reportable incident.</p> <p>You can access your driver roster and key data from a dashboard within Target Solutions. This data is accessible only to you and A-Check America and features a summary of the number of drivers added and removed from the system, an overview of the violations and accidents that have occurred, and a breakdown of your employees’ license renewal status. For additional information go to <a href="http://www.CSAC-eia.org">www.CSAC-eia.org</a>, Services/Loss Prevention/Target Solutions Platform.</p>  |



# RESOURCE CONTACT GUIDE

## SERVICE PROVIDERS AND VENDOR MATRIX

|   |  |
|---|--|
| <p><b>Pre-Employment Medical Services</b></p> | <p><b>OCCU-MED</b><br/> <b>Services offered at an additional cost:</b></p> <ul style="list-style-type: none"> <li>▪ Review of Pre-Placement Medical Exams</li> <li>▪ Job Analysis</li> <li>▪ Maintaining a network of qualified and trained medical providers and medical specialists for necessary exams</li> <li>▪ Conducting job analyses and preparing job profiles and medical examination profiles</li> <li>▪ Providing orientation of client staff in the legal/medical/risk management and human resources aspects of our service</li> <li>▪ Scheduling and harvesting of pre-placement medical exams</li> <li>▪ Organizing and managing return-to-work and fitness-for-duty exams</li> <li>▪ Evaluating medical information in relation to the essential duties of jobs in a legally defensible manner (EXAMQA®)</li> <li>▪ Communicating directly with applicants to obtain the confidential medical information that is needed for clearance for a particular job (RDQA)</li> <li>▪ Developing “Occu-Panels” with a national laboratory that allows for the selection of only those tests for the blood chemistry panel that are compliant with state law for each job class</li> <li>▪ Performing bill review for the medical exams performed by clinics</li> <li>▪ Providing customized services such as OSHA Respirator Questionnaire Evaluations, Bloodborne Pathogen Programs, and clinic trainings</li> </ul> |
| <p><b>Employee Assistance Program</b></p>     | <p><b>ACI</b><br/> <b>Services offered at an additional cost:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Employee Assistance Program (Additional cost to members)</b><br/>           Employees and their family members can receive up to three counseling visits per year. The family members do not need to be within the same residence. The visits are considered short-term resolution. If the person needs additional counseling, ACI will help them transition into their private insurance plan.</li> <li>▪ <b>Legal and Financial Services (Additional cost to members)</b><br/>           Employees and their family members have unlimited access to telephonic legal and financial services.</li> </ul>   |



# RESOURCE CONTACT GUIDE

## SERVICE PROVIDERS AND VENDOR MATRIX

### Transit Resources

#### CalTIP - California Transit Insurance Pool

Self-insurance program for public transit operators. Member cities include Auburn and Dixon.

#### Programs and Safety Materials

- System Safety Program Plan (SSPP) Development
- SSPP Implementation Assessment & Follow-up Process
- SAMPA Fleet Watch Paperless DMV EPN Program
- Bus Operator Selection Survey (BOSS)
- CalTIP Risk Profile
- APTA Membership
- Bus Stop Location & Design Evaluation Program
- Digital Video Event Recorder System
- Mobility Device Marking & Tethering Program
- APTA Safety Standards
- Best Practices
- Bus Stop Toolkit
- Pedestrian Safety Guide for Transit Agencies
- Safety Posters and Flyers